



# FAST FACTS

2020

The USO strengthens America's military service members by keeping them connected to family, home and country, throughout their service to the nation.

## 12.7M TOTAL SERVICE CONNECTIONS WORLDWIDE



**8.1 MILLION**

Center Visits



**4.1 MILLION**

Center Program and  
Service Participants



**392,000**

Expeditionary and  
Family Program  
Participants



**17,000**

Transition Program  
Participants



**2 MILLION**

Active Donors



**30,000**

Volunteers



**1.6 MILLION**

Volunteer Hours



Since 1941, the USO — a private, nonprofit organization — has served the men and women of the U.S. military, and their families, throughout their time in uniform — from the moment they join, through their deployments and as they transition back to their communities.

Today's service members need the care, comfort, connection and support that can only be provided by an organization that is with them at every point of their military journey, wherever they serve.

The USO is continuously adapting to the needs of our men and women in uniform and their families so they can focus on their important mission.

Although the USO is a congressionally chartered organization and works in close partnership with the Department of Defense (DoD), the USO is not part of the federal government.

We are a family of volunteers, sustained by the charitable contributions of millions of generous Americans and united in our commitment to support America's service members by keeping them connected to the very things they've sworn to defend — family, home and country. Our work is America's most powerful expression of gratitude to the men and women who secure our nation's freedoms.

The USO remains dedicated to expanding access to USO centers and programs around the world, increasing annual service connections and boosting transition services for our service members and their families throughout their time of duty. In every corner of the world, our service members will know that the USO is always by their side.



- WHO WE SERVE -

**5 MILLION**

Active Duty, Guard and Reserve  
and their families



- OUR GLOBAL REACH -

**250+**

USO Locations

**7**

continents

**15**

countries

**32**

states and 1 territory